

We wish to hear from you:

THIS PRACTICE IS REGISTERED WITH THE CARE QUALITY COMMISSION FOR THE PROVISION OF GENERAL DENTAL CARE.

If for any reason you are dissatisfied with our service in any way, or would like to speak to somebody regarding the quality of care you have received we wish to advise you that you should register your complaint or query with the following persons, either in writing, by telephone or by email to:

Email: info@benfleetdentalcentre.com

REGISTERED PRACTICE MANAGER.....Mrs Elise Grey
Tel.: 01702 557766

PRINCIPAL DENTIST.....Dr S. Shah (GDC number: 85304)
Tel.: 01702 557766

We will acknowledge your complaint or query within 3 working days and attempt our very best to resolve your complaint or query to your satisfaction.

If you are not entirely satisfied with the outcome, you can contact the PCT at:

NHS England Essex Area

Swift House,
Hedgerows Business Park,
Colchester Road,
Springfield,
Chelmsford,
Essex.
CM2 5PF

Tel: 0300 311 22 33 (Monday to Friday 8am to 6pm, excluding English Bank Holidays).
Email: england.contactus@nhs.net